

	What / data	How / function	Where / network	Who / People
Planner (dean doc school)	Nb of registered students Nb of ...	Planning of hiring Hiring service	EPFL branches WWW	Professor Applicants
Owner (process owner – dean ?)	Status of process Duration of process Application documents	Monitoring process Hiring process details	Lausanne	HR people SAC people
Designer (IT analyst / architect)	Tables in DB Log files	Process model (BPMN)	IS-Academia SAP / HR	IT architect
Builder (IT Team)	Oracle records Query results	BPEL code (execution and data mapping)	Servers Storage systems	Developers Suppliers (Oracle)